

Careers in Drinking Water & Wastewater

**Martin Allen – Water Research
Foundation (retired)**

**Randall Giffin – Aurora Water
Department (retired)**

“Faculty”

- **Martin Allen, PhD**
- **Senior research microbiologist – USEPA**
- **Director of Technology Transfer – Water Research Foundation**
- **50+ publications**
- **VW (bug) enthusiast**
- **Randall Giffin**
- **USEPA-Wastewater Disinfection Studies(7 years)**
- **Aurora Water Quality Lab-32 years**
- **Colorado Water Utility Council Secretary and Chair**

Why Consider Careers in Water?

- **Growing need to replace those retiring – increased demand for staff in decades to come**
- **Every community has a drinking water and wastewater treatment facilities – mobility throughout the country**
- **Different skill sets and levels of education needed – more later**
- **Salaries & Benefits good**
- **Satisfaction in protecting health and the environment**

Overview of Drinking Water

- **Water sources include lakes, rivers, groundwater**
- **Each source has different water quality characteristics requiring different treatment**
- **Drinking water needs to meet U.S. E.P.A criteria- e.g., lead, removal of human pathogens, etc.; Colorado authorized to administer (possible employer)**
- **Reservoirs and underground water mains/pipes convey the water to customers**

Purpose of Drinking Water Treatment

- **Remove or kill all human pathogens (not sterile water)**
- **Remove suspended particulates (turbidity)**
- **Make the water esthetically pleasing in taste and color**
- **Meet all EPA-set regulations**
- **Add disinfectant (chlorine species) to protect water quality from plant to consumer during distribution**

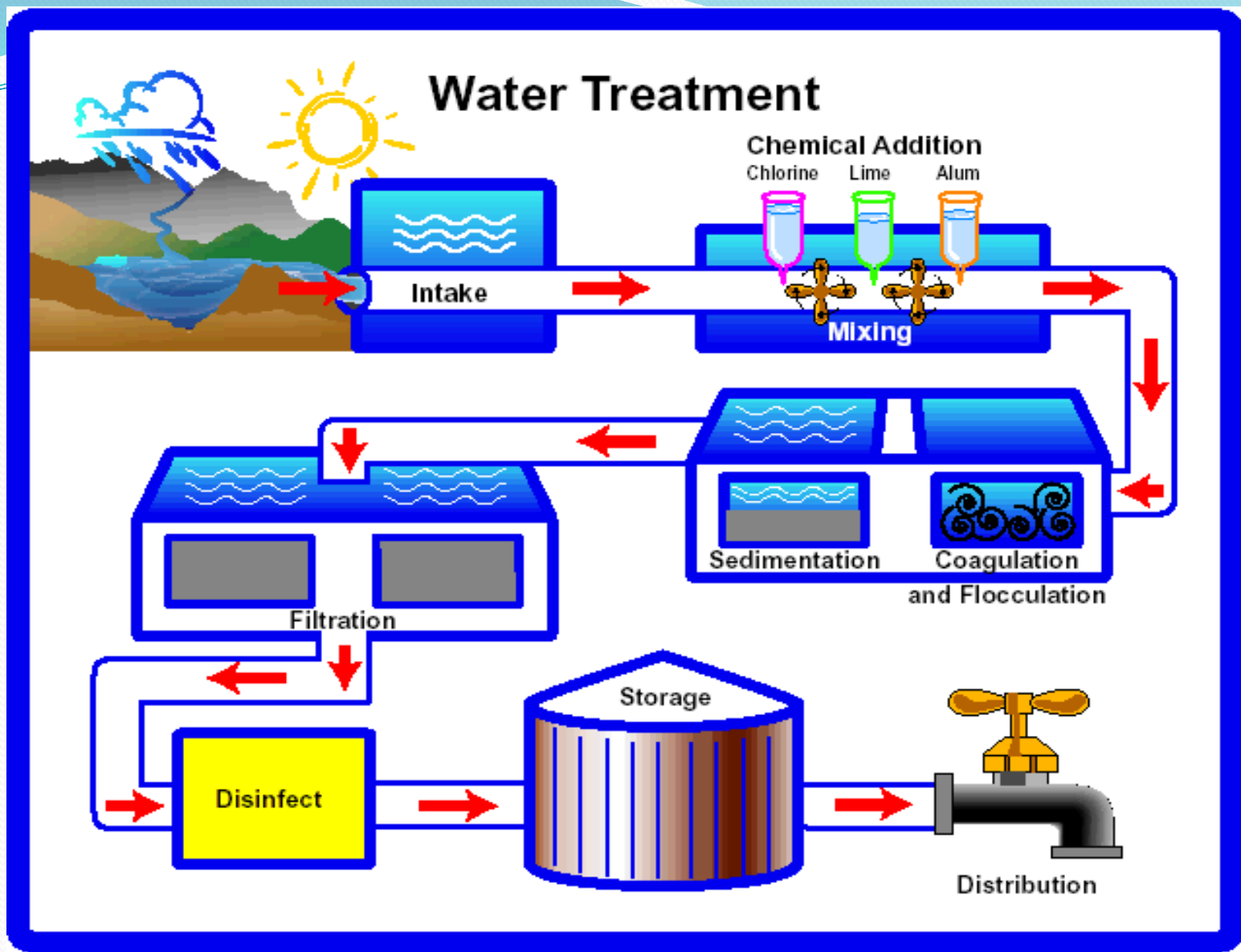
Impossible to monitor for pathogens



Water Treatment Processes*

- **Settling Chambers**
- **Flocculation – settle suspended particles**
- **Filtration – sand**
- **Ozone – remove organics and color**
- **Membranes – higher level of filtration**
- **UV – kills protozoa (*Cryptosporidium*)**
- **Disinfection – prior to leaving plant**

* Not all processes needed



Additional processes – ozone, UV, membranes

Wastewater Treatment Processes

- **Three wastewater sources**
 - 1. Domestic –households, schools, etc**
 - 2. Industrial – pretreated on-site**
 - 3. Storm water –rain water**
- **Collection system – gravity flow**
- **Processes – grit/solids removal; aeration; disinfection,**
- **Sludge digestion – energy production, solids**

Typical sewage treatment process in Canadian municipalities



Examples of Skills Needed at Water Utilities

- **Control room operators**
- **Process maintenance**
- **Water sample collection**
- **Water analysis**
- **Accountants**
- **Customer service reps**
- **Water main repairs**
- **Tradesmen/women**
- **Motor fleet**
- **Legislative liaison**
- **Security**
- **IT functions**
- **Surveyors**
- **Planners**
- **Managers**
- **Engineers**
- **Designers**
- **Regulatory liaison**
- **Public relations**
- **Human resources**
- **Trainers**

Water Utility Concerns

Knowledge Areas	Total Rank
Asset Management	1
Utility Finance	2
Distribution System Integrity	3
Energy Management	4
Water Resources	5
Chemicals of Emerging Concern	6
Water Efficiency	7
Disinfection By-Products	8
Customer Service	9
Communication	10
Climate Change	11
Advanced Treatment	12
Desalination and Reuse	13
Microbials	14

Climate Change

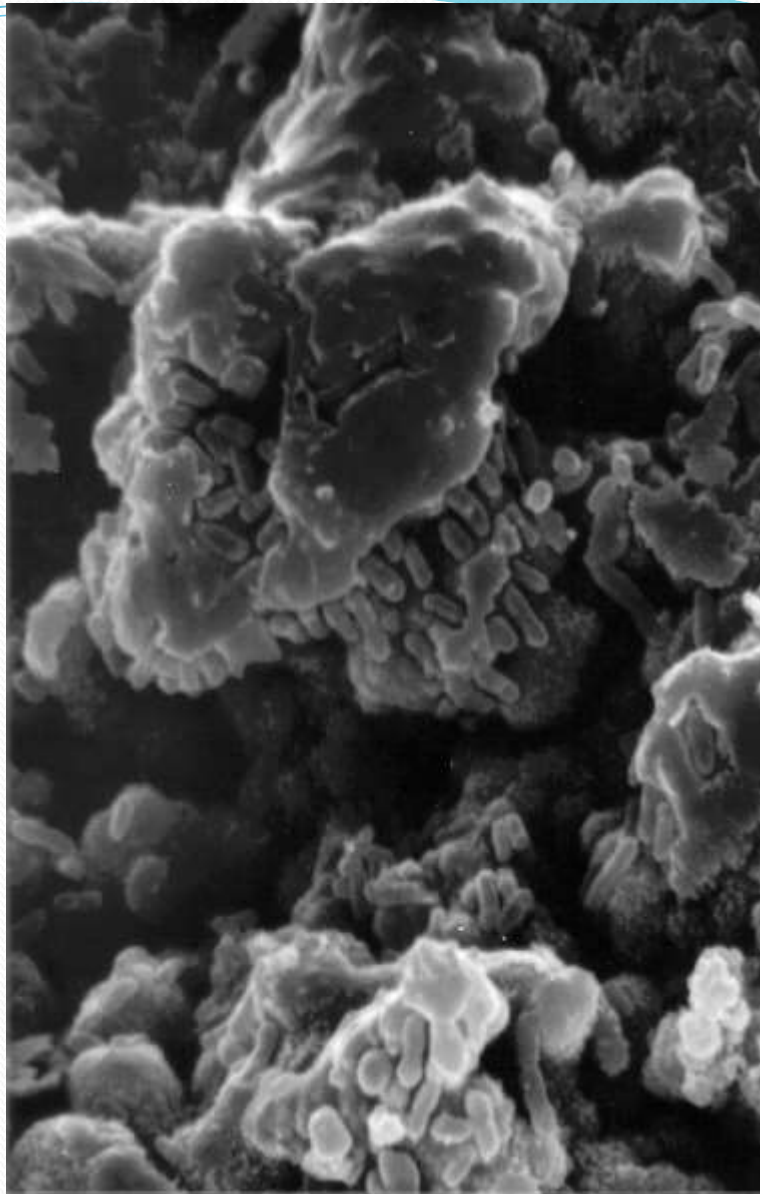


Suddenly, Bob realizes that he's "part of the problem".



Water Quality Monitoring

- **Source waters**
- **Within water treatment plant**
- **Leaving water treatment plant**
- **Within reservoirs and distribution system**



**Bacteria in water
main tubercles-
New Haven, CT;
M.Allen,1977**

Example of water testing

- **Source water for drinking water**
- **Influent at wastewater facility**
- **Treated water leaving drinking water and waste water treatment facilities**
- **Target organisms – Total Coliforms, *E. coli***

Common Drinking Water Tests (demonstrations)

- **pH – how acid or basic the water is (neutral is 7.0 pH)**
- **Alkalinity - how well buffered the water is (quantity of treatment chemicals to add)**
- **Hardness – amount of calcium/magnesium (water will leave lime deposits)**
- **Total coliforms – general bacterial quality**
- ***E. coli* - best indicator of possible human pathogens**

**Colilert – center (clear-negative),
right-(positive for coliforms), left
–(positive for *E.coli*)**





Drinking Water “Issues”

- **Sustainability (enough supply)**
- **Lead**
- **Fluoride**
- **Chlorine**
- **Disinfection Biproducts**
- **Pharmaceuticals**
- **Trace organics**
- **Heavy metals**
- **Bottled water**
- **Point-of-Use Devices**
- **Water main breaks**
- **Zebra mussels**
- **Algae**

Types of Education Required

- **Most utility jobs require at least high school degree**
- **Many positions require mechanical aptitude**
- **Many positions require an Associate Degree or a Bachelor Degree (engineering, chemistry, biology, administration, communication, customer service).**
- **In general the skill sets are the same for drinking water and wastewater utilities, except for the "yuk" factor**
- **Water treatment more of a chemical process, wastewater more of a biological process**
- **Your HS advisor can help decide the type of courses needed for your career**

Sources of Information

- <http://workforwater.com/highschoolvotech/page.aspx?id=304>
- http://workforwater.com/highschoolvotech/page_int.aspx?id=44
- <http://workforwater.com/page.aspx?id=281>
- [http://workforwater.com/resource water professional/page_int.aspx?id+2147483651](http://workforwater.com/resource_water_professional/page_int.aspx?id+2147483651)

Dateline: Charleston, WV, Jan 8, 2014

- **Massive chemical spill upstream from intake of drinking water plant serving 300, 000 customers**
- **Chemical – 4-Methylcyclohexane Methanol (MCHM)**
- **All residents advised not to drink , bathe, wash clothes, cook with water**
- **Schools, restaurants, hotels, businesses –all closed**
- **Water plant process not designed for such an event**
- **After chemical moved downstream, treatment plant began operations and the entire distribution system flushed**

Freedom Chemicals Site





WEST VIRGINIA

Charleston

Lessons Learned –Not Learned

- **Such events can happen again**
- **West Virginia lax in inspecting chemical facilities (1994 last inspected)**
- **Physical defects in storage tank known but not repaired**
- **Company failed to notify State as required**
- **Maybe the state needs to consider public health over company profits and new laws enacted**

Are you interested in being involved in such events?

- **Such events will continue to occur**
- **Responders from water utilities, local, state, and federal agencies**
- **Requires the expertise of many disciplines (scientists, health personnel, water analysts, communicators, utility operators, etc.)**
- **Challenging but rewarding**